

Terms and Conditions

CheeseFest + FERMENT 2019 – RAA SA Travel Competition

1. Information on how to enter and prize details form part of the conditions of entry. Entry into this CheeseFest + FERMENT 2019 – RAA SA Travel Competition (the **Competition**) is deemed acceptance of these Terms and Conditions.
2. The promoter is CheeseFest Australia Pty Ltd t/a Ferment The Festival of 93 Ferguson Ave, Myrtle Bank, SA 5064. ABN 20 603 649 574 (the **Promoter**).
3. All employees and their immediate families of the Promoter, Royal Automobile Association of South Australia Incorporated (RAA) and their its related bodies corporate are ineligible to enter. Immediate family means any of the following: spouse, de facto spouse, child or step child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, brother, sister, step-brother or step-sister.
4. The Competition commences at 12.01am (ACST) 4 September 2019 and closes at 11:59pm (ACDT) on 25 October 2019 (the **Promotion Period**).
5. To be eligible to enter the Competition, entrants must be 18 years of age or over and an Australian resident.
6. To enter, participants must purchase one (1) or more general admission single or weekend, Masterclass or Great Wine Voyage tickets (**Ticket**) to the 2019 CheeseFest + FERMENT Festival via the Eventbrite platform on or before 11:59pm (ACDT) 25 October 2019.
7. Entry into the Competition is automatic on the purchase of a Ticket in accordance with clause 6.
8. Entries not completed in accordance with these Terms and Conditions or received after the Promotion Period ends will not be considered. Incomplete, fraudulent or incomprehensible entries will be disregarded. The Promoter accepts no responsibility for late, lost or misdirected entries.
9. Only one valid entry per person.
10. The Promoter collects personal information from each entrant as part of the Ticket purchase process and to facilitate the prize draw and fulfilment of the prize and may, for this purpose, disclose such information to third parties. Entry into the Competition is conditional on the person providing their name, phone number and email address.

11. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
12. If there is a dispute as to the identity of an entrant, the Promoter reserves the right in its sole discretion, to determine the identity of the entrant.
13. If this Competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify the entrant; or (b) subject to any written directions from a regulatory authority, modify, suspend, terminate or cancel the promotion, as appropriate.
14. By responding "Yes" to receive special offers on accommodation, tickets, travel and experiences from Royal Automobile Association of South Australia Incorporated (**RAA**) at the Eventbrite checkout, you agree to subscribe to RAA's Travel e-newsletter. Promotional emails will be sent to your nominated email address periodically and you can unsubscribe at any time.
15. The prize draw consists of one (1) major prize, being an Adelaide Hills travel package including:
 - a. one (1) Woodside Cheese native cheese and wine experience for two (2) people with take home cheese pack valued at \$155;
 - b. two (2) tickets for a Shaw + Smith Balhannah tour with wine tasting and produce platter valued at \$220 and a take home wine pack containing 2 x Sauvignon Blanc, 1 x Riesling, 1 x M3 Chardonnay, 1 x Pinot Noir, 1 x Shiraz valued at \$236;
 - c. one (1) Pike and Joyce 3 course Chef's tasting menu for two people with wine matching per course and free membership to 593 Club valued at \$250;
 - d. two (2) nights' accommodation at The Manna of Hahndorf in an Executive Room with free bottle of Haus wine and \$50 restaurant voucher valued at \$475; and
 - e. one (1) RAA SA Holiday Experience voucher (**Voucher**) valued at \$600.
16. The prize value is in Australian dollars. Total prize pool is valued at **\$2,016**.
17. The prize is non-transferable and cannot be exchanged or taken for cash, and will have an expiry of 31 October 2020, excluding the Voucher which will have an expiry of 1 November 2022. Any lost vouchers will not be replaced by RAA.
18. The prize winner will be drawn through a random electronic process. The winner will be drawn at 11am on 31 October 2019 at 93 Ferguson Ave, Myrtle Bank, SA 5064.
19. The prize winner will be notified by phone (and failing that by email) after 31 October 2019. To claim the prize, the prize winner must respond within 14 days of being notified. Eligible entrants are responsible for keeping the Promoter informed of any

changes to their contact details during and following the Promotion Period. The Promoter's decision is final and binding and no correspondence will be entered into.

20. The winner agrees to be available for publicity opportunities at the discretion of the Promoter for a period of three months after collection of the prize.
21. If the Prize remains unclaimed for 15 days of being notified under clause 19, the Promoter will conduct a redraw/s at 5pm (ACDT) at the same place as the original draw subject to any applicable law. If required the redraw will take place on 16 November 2019. If applicable, the winner, will be notified by phone and by email.
22. Fulfilment of the prize is subject to the terms and conditions of RAA and the individual properties, and tour operators (as applicable) and is subject to availability.
23. To the extent permitted by law, the Promoter (and in the case of subclause vii, RAA) will not be responsible or liable for:
 - i. inaccurate / incorrect transcription of entry information;
 - ii. purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, sent with insufficient postage (where entry is by post), or sent other than as directed in the entry instructions;
 - iii. any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;
 - iv. the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;
 - v. unauthorised human intervention in any part of the Competition;
 - vi. electronic or human error which may occur in the administration of the Competition;
 - vii. any loss suffered or sustained, to any person or property and including, but not limited to, consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangement for supply, or the supply of any goods or services by any person to a prize winner and where applicable to any family members/persons accompanying a winner.