

# Terms and Conditions

## RAA People's Choice Tourism Award

1. All voting will be conducted online via the RAA landing page and will be 100% by the public.
2. When initiating the voting process you will be taken from the RAA landing page onto a voting site hosted by the South Australian Tourism Industry Council (SATIC).
3. Voting opens on 14 August 2017 and closes on 15 October 2017.
4. All entrants in the 2017 SA Tourism Awards from categories 1 – 25 (except Category 14 – Destination Marketing) will be eligible to receive votes.
5. To be eligible to vote, persons must be 18 years of age or over.
6. To vote, persons must enter details as stipulated by 'RAA People's Choice Tourism Award' landing page at the RAA website ([www.raa.com.au](http://www.raa.com.au)) during the promotion period and they will be entered into the competition.
7. Only one vote per person per business is allowed.
8. Incomplete entries will be deemed invalid.
9. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
10. If there is a dispute as to the identity of an entrant, the Promoter reserves the right in its sole discretion, to determine the identity of the entrant.
11. Vote counting is conducted by a third party.
12. The Promoter's decision is final and binding, and no correspondence will be entered into.
13. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify the entrant; or (b) subject any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
14. The Promoter collects personal information in order to conduct the Promotion and may, for this purpose, disclose such information to third parties. Entry is conditional on providing this information, name, address and email details of entrants.
15. Prize value is in Australian dollars. The three (3) prizes consists of One (1) nights accommodation for 2 people at The Frames (Pastiche Retreat) valued at around \$1,050; One (1) SeaLink Kangaroo Island Holiday for 2 people including return ferry travel for 2 passengers plus a standard vehicle and 2 nights accommodation at the Mercure Kangaroo Island Lodge with daily breakfast valued at around \$750; One (1) night accommodation and breakfast for 2 people at The Manna of Hahndorf valued at around \$230. Total prize pool valued at around \$2,030.

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16. Prize winners will be drawn through a random process. The winners will be drawn on 16 October at 11am in the SATIC Boardroom, Level 3/185 Victoria Square Adelaide.
17. Prize winners will be notified by phone and/or email after 15 October 2017. To claim his or her Prize, winners must respond within 14 days of being notified. Eligible entrants are responsible for keeping the Promoter informed of any changes to their contact details during and following the Promotion period. The Promoter's decision is final and binding and no correspondence will be entered into.
18. The winner agrees to make themselves available for publicity opportunities at the discretion of the promoter for a period of three months after the collection of prizes.
19. If the Prize/s remain unclaimed for 15 days of being notified under clause 17, the Promoter will conduct a redraw/s at 5pm at the same place as the original draw subject to any applicable law. If required the redraw will take place on 31 October 2017. The winner/s, if any, will be notified by phone and in writing and prize winners will also be published on the RAA website at [www.raa.com.au](http://www.raa.com.au).
20. Fulfillment of the prize is subject to the terms and conditions of the individual properties and tour operators and is subject to availability.
21. The prizes are non-transferable and cannot be exchanged or taken for cash.
22. All employees of the promoter and their immediate families of the promoter and its related bodies corporate are ineligible to enter. Immediate family means any of the following: spouse, de facto spouse, child or step which (whether natural or by adoption), parent, step parent, grandparent, step grandparent, brother, sister, step brother or step sister.
23. To the extent permitted by law, the Promoter is not responsible or liable for:
  - i. inaccurate / incorrect transcription of entry information;
  - ii. purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, sent with insufficient postage (where entry is by post), or sent other than as directed in the entry instructions;
  - iii. any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;
  - iv. the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;
  - v. unauthorised human intervention in any part of the competition;
  - vi. electronic or human error which may occur in the administration of the competition;

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- vii. any loss suffered or sustained, to person or property and including, but not limited to, consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangement for supply, or the supply, of any goods or services by any person to a prize winner and, where applicable, to any family/persons accompanying a winner; or any injury or damage to persons or property, including to the participant's or any other person's computer related to, or resulting from, participation or downloading any materials in this competition.
24. The promoter shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to direct or consequential loss) or for any personal injury suffered or sustained in connection with any prize/s, except for any liability which cannot be excluded by law.
25. The Promoter is bound by the Australian Privacy Principles in the Privacy Act 1988 (Cth) and by entering the competition, the Entrant is taken to consent to the Promoter's Privacy policy. To view RAA Privacy Policy visit [www.raa.com.au](http://www.raa.com.au) or to access your personal information phone (08) 8202 4600.
26. The Promoters are South Australian Tourism Industry Council (SATIC) 3/185 Victoria Square, Adelaide, SA 5000. ABN 64 992 585 804 and the Royal Automobile Association of SA Inc. (RAA) 101 Richmond Rd, Mile End, SA 5031. ABN 90 020 001 807.