



## **RAA Charge x Monarto Safari Park Competition**

### **Competition details**

In partnership with Monarto Safari park, RAA will be giving away 10 family Safari Park passes valued at \$115 to 10 lucky winners. To be in the running, simply take a selfie of yourself charging your EV using the RAA Charge network, and post it on social media, tagging @RAAofSA and @MonartoSafari.

The promotion is open from 29 June to 30 August 2023, or until the 10 passes are redeemed – whichever comes first.

### **Terms and Conditions**

1. Information on how to enter and prize details form a part of the competition terms and conditions of entry (**Terms and Conditions**).
2. Entry into this **RAA Charge x Monarto Safari Park** competition (**Competition**) is deemed acceptance of the Terms and Conditions.
3. The Promoter is Royal Automobile Association of South Australia Incorporated, of 101 Richmond Road, Mile End SA 5031, ABN 90 020 001 807 and available by phone on (08) 8202 4600 (**Promotor**).
4. All employees and their immediate families of the Promoter, and its related bodies corporate are ineligible to enter. Immediate family means any of the following: spouse, de facto spouse, child or step child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, brother, sister, step-brother or step-sister.
5. The Competition commences at 11:00am ACST on 29 June 2023 and closes at 5:00pm ACST on 30 August 2023 (**Promotion Period**).

To be eligible to enter the Competition, entrants must take a selfie (photo) of themselves charging their EV using the RAA Charge network and post it on social media tagging @RAAofSA and @MonartoSafari during the Promotion Period; must be 18 years of age and over; and be a resident of Australia.

6. Only one valid entry per person.
7. Entries must be submitted as a social media post, published on Facebook or Instagram.
8. Entries not completed in accordance with these Terms and Conditions or received after the Promotion Period ends will not be considered. Incomplete,



fraudulent or incomprehensible entries will be disregarded. The Promoter accepts no responsibility for late, lost or misdirected entries.

9. The Promoter collects personal information from each entrant in order to conduct the prize draw. Entry into the Competition is conditional on the person providing their name, phone number, and email address.
10. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
11. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
12. If the Competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify the entrant; or (b) subject to any written directions from a regulatory authority, modify, suspend, terminate or cancel the Competition, as appropriate.
13. The Promoter reserves the right, in its sole discretion, to disqualify any entrant who engages in any act or omission which in the opinion of the Promoter may be considered immoral, deceptive, scandalous or in contrast to acceptable standards of social behaviour.
14. The prize draw consists of a family Safari Passes (2 adults, 2 children valued at \$115 each. There are 10 to give away.
15. The prize values are in Australian dollars. The total prize pool is valued at \$1,150.
16. The prize is non-transferable, cannot be exchanged or taken for cash. 2. This prize is valid for 3 years from the date of issue. Any lost or expired passes will not be replaced by RAA.
17. The prize is subject to any terms and conditions imposed by the relevant provider (Zoos SA) which may include:

### **Use of the prize**



By accepting the prize, you are agreeing to the terms and conditions listed below and on the Zoos SA website.

1. You must present the entire page of your ticket digitally or printed to gain entry to the park.
2. The voucher is valid for 3 years from the date of purchase.
3. The ticket is valid for 2 adults and 2 children (14 and under)
4. All children under 16 must be accompanied by a paying and supervising adult.
5. The ticket is valid for a single day entry to at Monarto Safari Park for 2 adults and 2 children (as described above).
6. Unauthorized sale or duplication of the ticket may result in you being denied admittance to the venue. The Society is not responsible for any inconvenience caused by unauthorised sale or duplication. In the event that duplicate copies of the ticket are presented at the gate, The Society reserves the right to deny entry to all parties.
7. Upon entry to the venue your ticket will be scanned.
8. No refunds or exchanges will be available except as provided in the seller's conditions. Any service charge is non refundable. The seller is not required to give a refund when the ticket holder chooses not to attend
9. The Society has the right to refuse entry or evict patrons who behave in a manner that is inappropriate, offensive to others, or illegal.
10. Due to strict quarantine rules, visitors are not permitted to bring animals on our sites. This is inclusive of assistance animals
11. Footwear must be worn while moving about the park grounds
12. Monarto Safari Park is a smoke-free and vape-free site
13. Sound and video recording may not be permitted based on the activities being undertaken within the venue (i.e. unauthorized filming/photography for commercial purposes). If you intend to use footage/images for any other than personal use (i.e. family photos) please contact a Zoos SA Media representative on 08 8267 3255
14. The Society reserves the right to vary the advertised activities and/or exhibits.
15. Balloons, straws, scooters and bikes are not permitted into park grounds
16. Information regarding Keeper Talks are available from the Monarto Safari Park website, or on the map handout available upon arrival.
17. All Keeper Talks are subject to animal management and may be cancelled without notice.
18. For full Terms and Conditions, please visit [www.zoossa.com.au/terms-and-conditions/](http://www.zoossa.com.au/terms-and-conditions/)
18. The prize will be issued to the first 10 entrants as soon as contact with the entrant has been made via social media and a valid email or postal address has been provided by the entrant.
19. The prize will be issued electronically from RAA.

20. The prize winners will be notified by Direct Message on the social media platform they used to post their entry within 7 days of posting. To claim the prize, the winner must respond within 14 days of being notified. Entrants are responsible for keeping the Promoter informed of any changes to their contact details during and following the Promotion Period. The Promoter's decision is final and binding and no correspondence will be entered into.
21. If the prize remains unclaimed for 15 days of the winner(s) being notified under clause 22, the Promoter will issue the prize to other eligible entrants.
22. The name(s) of the winner(s) and prize(s) won will be published on [www.raa.com.au/competitions](http://www.raa.com.au/competitions) on 31 August 2023.
23. The winner agrees to be available for publicity opportunities at the reasonable request of the Promoter for a period of three months after collection of the prize.
24. The Promoter handles personal information in accordance with the *Privacy Act 1988* (Cth), including the Australian Privacy Principles, and will deal with personal information in accordance with its privacy policy. By entering into the Competition you acknowledge that the Promoter may use the personal information you provide to conduct the Competition and you agree to be bound by the Promoter's privacy policy. To view the Promoter's privacy policy visit [www.raa.com.au](http://www.raa.com.au) or to access or update your personal information please contact us by phone on (08) 8202 4600.
25. To the extent permitted by law, the Promoter will not be responsible or liable for:
  - a. inaccurate or incorrect transcription of entry information;
  - b. purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, sent with insufficient postage (where entry is by post), or sent or submitted other than as directed in these Terms and Conditions;
  - c. any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;
  - d. the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;
  - e. unauthorised human intervention in any part of the Competition;
  - f. electronic or human error which may occur in the administration of the Competition;
  - g. any loss suffered or sustained, to any person or property and including, but not limited to, consequential (including economic) loss by reason of



any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangement for supply, or the supply of any goods or services by any person to a prize winner and where applicable to any family members/persons accompanying a winner.