

## **RAA Trade Assist - \$100 Eftpos Voucher Competition November 2020 – Terms and Conditions**

1. Information on how to enter and prize details form part of the competition terms and conditions of entry ('Terms and Conditions').
2. Entry into RAA Trade Assist Eftpos competition ("Competition") is deemed acceptance of these Terms and Conditions.
3. The Promoter is Royal Automobile Association of South Australia Incorporated, of. 101 Richmond Road, Mile End, SA, 5031. ABN 90 020 001 807 and available by phone on (08) 8202 4600 ('RAA' or 'Promoter')
4. All employees and their immediate families of the Promoter and its related bodies corporate are ineligible to enter. Immediate family means any of the following: spouse, de facto spouse, child or step child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, brother, sister, step-brother or step-sister.
5. The Competition purchase period commences 12.01am 24 November 2020 and closes 23:59pm (ACST) 31 January 2021 ("Promotion Period"). All jobs must be booked by 17.00pm (ACST) 31 January 2021.
6. This Competition is open to current South Australian residents within the Trade Assist service area only.
7. To be eligible to enter the Competition, entrants must:
  - a. purchase (and pay in full) a Trade Assist job
  - b. be 18 years of age and over
  - c. a current South Australian resident within 30km radius of the Adelaide CBD ('Trade Assist Service Area')('Eligible Entrant')
8. For an entry to be valid, a Trade Assist job within the Trade Assist Service Area must be booked by an Eligible Entrant for completion during the Promotion Period.
9. Where an entry would have been valid under item 7 above, but the Eligible Entrant has not made payment by the invoice due date, the entry will be declared invalid.
10. Commercial clients are not eligible.
11. To book an RAA Trade Assist job, entrants can:
  - a. phone Trade Assist on 08 8202 4988
  - b. book online at <https://www.raa.com.au/tradeassist>

12. An entrant who books an RAA Trade Assist job will automatically receive 1 (one) entry into the draw.
13. Entries not completed in accordance with these Terms and Conditions or received after the Promotion Period ends will not be considered. Incomplete, fraudulent or incomprehensible entries will be disregarded. The Promoter accepts no responsibility for late, lost or misdirected entries.
14. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
15. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
16. The prize draw consists of 3 (three) prizes.

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| 1 <sup>st</sup> | 1 x \$100 EFTPOS voucher |
| 2 <sup>nd</sup> | 1 x \$100 EFTPOS voucher |
| 3 <sup>rd</sup> | 1 x \$100 EFTPOS voucher |

17. Prize is valued in Australian dollars. Total prize is valued at \$300.
18. The prize is non-transferable and cannot be exchanged or taken for cash, with the prize having an expiry of twelve (12) months of date of issue. Any lost EFTPOS cards will not be replaced by RAA.
19. Winner(s) will be drawn on 15 February 2021 at 10:00am through a random electronic process.
20. The draw will take place at RAA 101 Richmond Road, Mile End South, SA, 5031.
21. The Promoter already holder personal information from each RAA Member and will use that information in order to conduct the prize draw.
22. The winner will be notified by phone and/or email on or after 10:30am 15 February 2021. To claim his or her prize, the Winner must respond within 14 days of being notified. Eligible entrants are responsible for keeping the Promoter informed of any changes to their contract details during and following the Promotion period. The Promoter's decision is final and binding and no correspondence will be entered into.
23. The winners agree to make themselves available for publicity opportunities at the discretion of the promoter for a period of three months after the collection of prizes.
24. If the Prizes remain unclaimed for 28 days of the Winner being notified under clause 14, the Promoter will conduct a redraw 14.00pm (ACST) 8 March 2021 at the same place as the original draw.
25. To the extent permitted by law, the Promoter is not responsible or liable for:
  - (i) inaccurate/incorrect transcription of entry information;

(ii) purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, sent with insufficient postage (where entry is by post), or sent other than as directed in the entry instructions;

(iii) any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;

(iv) the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;

(v) unauthorised human intervention in any part of the competition;

(vi) electronic or human error which may occur in the administration of the competition;

(vii) any loss suffered or sustained, to person or property and including, but not limited to, consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangement for supply, or the supply, of any goods or services by any person to a prize winner

(viii) any injury or damage to persons or property, including to the participant's or any other person's computer related to, or resulting from, participation or downloading any materials in this competition.

26. The Promoter shall not be liable for any tax implications that may arise as a result of accepting any prize. Independent financial advice should be sought by any person participating in the Competition.

27. If this Competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Competition, as appropriate

28. The Promoter is bound by the Australian Privacy Principles in the Privacy Act 1988 (Cth) and by entering the Competition, the entrant is taken to consent to the Promoter's Privacy policy. To view RAA Privacy Policy visit [www.raa.com.au](http://www.raa.com.au) or to access your personal information phone (08) 8202 4600