

Shoprider accessories competition (October 2019) – Terms and Conditions

1. Information on how to enter and prize details form a part of the competition terms and conditions of entry (**Terms and Conditions**).
2. Entry into this “Shoprider accessories” competition (**Competition**) is deemed acceptance of the Terms and Conditions.
3. The Promoter is Royal Automobile Association of South Australia Incorporated, of 101 Richmond Road, Mile End, SA, 5031, ABN 90 020 001 807 and available by phone on (08) 8202 4390 (**RAA or Promoter**).
4. All employees and their immediate families of the Promoter and its related bodies corporate are ineligible to enter. Immediate family means any of the following: spouse, de facto spouse, child or step child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, brother, sister, step-brother or step-sister.
5. The Competition commences at 9am ACDT on 1 October 2019 and closes at 11:59pm ACDT on 31 December 2019 (**Promotion Period**).
6. To be eligible to enter the Competition, entrants must be a member of RAA (**RAA Member**) and purchase one of the following mobility Shoprider mobility scooters from an RAA store: AllRounder, 889SL or Rocky 4. Purchases must be made in store on or before 31 December 2019, subject to the availability of stock during the Promotion Period.
7. Only one valid entry per person.
8. Subject to these Terms and Conditions when the RAA Member purchases one of the mobility scooter models as described in clause 6, RAA will lodge an entry on behalf of the RAA member (against their membership number).
9. Entries received after the Promotion Period ends will not be considered. Incomplete, fraudulent or incomprehensible entries will be disregarded. The Promoter accepts no responsibility for late, lost or misdirected entries.
10. The Promoter already holds personal information from each RAA Member and will use that information in order to conduct the prize draw.
11. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant’s identity and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
12. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
13. If the Competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify the entrant; or (b) subject to any written directions from a regulatory authority, modify, suspend, terminate or cancel the Competition, as appropriate.
14. The total prize draw consists of one Shoprider Hard Canopy and one Shoprider Bag Carrier supplied by Shoprider Australia, valued at \$654 RRP.
15. The prize value is in Australian dollars.
16. The prize is non-transferable and cannot be exchanged or taken for cash or vouchers.

17. The prize draw will occur on the 15 January 2020 at 10:00am ACDT through a random electronic process.
18. The draw will take place at RAA, 101 Richmond Road, Mile End, SA, 5031.
19. The prize winner will be notified by phone (and failing that by email) after the 15 January 2020 based on the contact information held by RAA about the prize winner in its RAA membership database. To claim the prize, the winner must respond within 14 days of being notified. Eligible entrants are responsible for keeping the Promoter informed of any changes to their contact details during and following the Promotion Period. The Promoter's decision is final and binding and no correspondence will be entered into.
20. If the prize remains unclaimed for 15 days of the winner being notified under clause 19, the Promoter will conduct a redraw at 10 am ACDT at the same place as the original draw subject to any applicable law. If required the redraw will take place on 29th of January 2020. If applicable, the winner, will be notified by phone and by email.
21. The name of the winner will be published on www.raa.com.au/competitions on the 20th of January 2020. The winner will also be displayed in Mile End RAA shop.
22. The winner agrees to be available for publicity opportunities at the reasonable request of the Promoter for a period of three months after collection of the prize.
23. The Promoter handles personal information in accordance with the *Privacy Act 1988* (Cth), including the Australian Privacy Principles, and will deal with personal information in accordance with its privacy policy. By entering into the Competition, you acknowledge that the Promoter may use the personal information it already holds to conduct the Competition and you agree to be bound by the Promoter's privacy policy. To view the Promoter's privacy policy visit www.raa.com.au or to access or update your personal information please contact us by phone on (08) 8202 4390.
24. To the extent permitted by law, the Promoter will not be responsible or liable for:
 - a. the prize winner's failure to update the contact information associated with his or her RAA membership;
 - b. inaccurate or incorrect transcription of entry information;
 - c. purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, sent with insufficient postage (where entry is by post), or sent or submitted other than as directed in these Terms and Conditions;
 - d. any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;
 - e. the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;
 - f. unauthorised human intervention in any part of the Competition;
 - g. electronic or human error which may occur in the administration of the Competition;
 - h. any loss suffered or sustained, to any person or property and including, but not limited to, consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangement for supply, or the supply of any goods or services by any person to a prize winner and where applicable to any family members/persons accompanying a winner.