

RAA Rewards Save and Win Competition Terms and Conditions - Lottery Licence No. T25/907

- 1. Information on how to enter and prize details form a part of the competition terms and conditions of entry (**Terms and Conditions**).
- 2. Entry into this Save and Win competition (**Competition**) is deemed acceptance of the Terms and Conditions.
- 3. The Promoter is Royal Automobile Association of South Australia Incorporated, of 101 Richmond Road, Mile End SA 5031, ABN 90 020 001 807 and available by phone on (08) 8202 4600 (RAA or Promoter).
- 4. All employees and their immediate families of the Promoter and its related bodies corporate are ineligible to enter. Immediate family means any of the following: spouse, de facto spouse, child or step child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, brother, sister, step-brother or step-sister.
- 5. The Competition commences at 12:00am ACST on 1 June 2025 and closes at 11:59pm ACST on 30 June 2025 (**Promotion Period**).
- 6. "Eligible RAA Rewards Partner" means any of the RAA Rewards partners listed on the RAA website at Member discounts Exclusive offers for RAA members | RAA but excludes the Excluded Partners.
- 7. "Excluded Partners" means Bob Jane T-Marts, RAA Approved Repairers, RAA Batteries, RAA Car Advice, RAA Car Loans, RAA Vehicle Inspections, RAA Child Safety Centre, Adelaide Football Club (Merchandise), Port Adelaide Football Club (Merchandise), Petstock, Appliances Online, RAA Personal Loan for Home Renovations, RAA Energy, Goodlife, Zap Fitness 24/7, Illuminate Adelaide Night Visions, Illuminate Adelaide, The Mercury Cinema, Grill Academy,, Apollo, Coral Expeditions, Grand Pacific Tours, Intrepid, Journey Beyond, Marriott Bonvoy, Norwegian Cruise Line, RAA Personal Loan for Travel, RAA Travel Worldwide Hotels Online only, RAA Travel Experiences & Attractions, RAA Travel, Tasmanian Vacations, AMA Waterways and Collette.
- 8. To be eligible, entrants must:
 - a. be 18 years of age or over;
 - b. be an active member of RAA upon redemption and at the time of the prize draw;
 - c. be a resident of South Australia or Broken Hill; and
 - redeem an RAA Rewards offer from an Eligible RAA Rewards Partner either in-store or online during the Promotion Period by either:
 - i. using their RAA membership card or providing their RAA membership number; and/or
 - ii. logging in to their RAA account and following the offer redemption prompts, including but not limited to the entering of an offer code or RAA membership number.

("Eligible Entry")

- 9. Entrants acknowledge that each RAA Rewards offer from an Eligible RAA Rewards Partner is subject to the terms and conditions of the offer as set out in the specific offer page on the RAA website.
- 10. Entries must be submitted by redeeming an RAA Rewards offer from an Eligible RAA Rewards Partner either in-store or online during the Promotion Period by either using the entrant's RAA



membership card, providing their RAA membership number, and/or logging into their RAA account and following the offer redemption prompts.

- 11. Each Eligible Entry during the Promotion Period equals one entry.
- 12. Entries not completed in accordance with these Terms and Conditions or received after the Promotion Period ends will not be considered. Entrants who are not active RAA members at the time of the prize draw will be ineligible to receive a prize. Incomplete, fraudulent or incomprehensible entries will be disregarded. The Promoter accepts no responsibility for late, lost or misdirected entries.
- 13. The Promoter already holds personal information from each RAA Member and will use that information in order to conduct the prize draw.
- 14. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 15. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
- 16. If the Competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify the entrant; or (b) subject to any written directions from a regulatory authority, modify, suspend, terminate or cancel the Competition, as appropriate.
- 17. The Promoter reserves the right, in its sole discretion, to disqualify any entrant who engages in any act or omission which in the opinion of the Promoter may be considered immoral, deceptive, scandalous or in contrast to acceptable standards of social behaviour.
- 18. The prize draw consists of 10 prizes, being an Eftpos gift card valued at \$1000 each.
- 19. The prize values are in Australian dollars. The total prize pool is valued at \$10,000.
- 20. The prizes are non-transferable, cannot be exchanged or taken for cash and will have an expiry of June 2028. Any lost or expired gift cards will not be replaced by RAA.
- 21. The prizes are subject to the third party gift card provider's terms and conditions located here.
- 22. A prize draw will occur on 1 August 2025 at 10am ACST through a random electronic process.
- 23. The draw will take place at RAA, 101 Richmond Road, Mile End, SA 5031.
- 24. The prize winner will be notified in writing within 7 days of the prize draw. To claim the prize, the winner must respond within 14 days of being notified. Entrants are responsible for keeping the Promoter informed of any changes to their contact details during and following the Promotion Period. The Promoter's decision is final and binding and no correspondence will be entered into.



- 25. If any prize remains unclaimed for 15 days of the winner(s) being notified under clause 24, the Promoter will conduct a redraw at 10:00am ACST on 18 August 2025 at the same place as the original draw subject to any applicable law. If applicable, the winner will be notified in writing within 7 days of the redraw.
- 26. The initial of the first name, surname and postcode of the winner(s) will be published on www.raa.com.au/competitions within 30 days of the draw, except for any winner who has requested that their name and postcode not be so published.
- 27. The Promoter handles personal information in accordance with the *Privacy Act 1988* (Cth), including the Australian Privacy Principles, and will deal with personal information in accordance with its privacy policy. By entering into the Competition you acknowledge that the Promoter may use the personal information it already holds to conduct the Competition and you agree to be bound by the Promoter's privacy policy. To view the Promoter's privacy policy visit www.raa.com.au or to access or update your personal information please contact us by phone on (08) 8202 4600.
- 28. To the extent permitted by law, the Promoter will not be responsible or liable for:
 - a. the prize winner's failure to update the contact information associated with his or her RAA membership;
 - b. inaccurate or incorrect transcription of entry information;
 - purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, sent with insufficient postage (where entry is by post), or sent or submitted other than as directed in these Terms and Conditions;
 - d. any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;
 - e. the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;
 - f. unauthorised human intervention in any part of the Competition;
 - g. electronic or human error which may occur in the administration of the Competition;
 - h. any loss suffered or sustained, to any person or property and including, but not limited to, consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangement for supply, or the supply of any goods or services by any person to a prize winner and where applicable to any family members/persons accompanying a winner.
- 29. Authorised under SA permit number T25/907.