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RAA Group 101 Richmond Road Mile End, South Australia 5031 T 08 8202 4600 F 08 8202 4520 raa.com.au

Drive School 12 months free Standard Road Service lesson pack promotion - Terms and conditions

- 1. Information on the eligibility and details of the promotion form part of these Conditions. The purchase of the 5 and 10 lesson pack ("Promotion") is deemed to be an acceptance of these terms and conditions.
- 2. The Promotion commences on Wednesday 1 July 2020 and finishes on Wednesday 30 June 2021.
- 3. Eligibility Criteria applies:
 - a. The offer is exclusive to RAA Driver Education customers and will not be retrospectively applied.
 - b. The offer applies to RAA members and non-members (provided that member discounts on the price payable for lesson packs are only available to existing RAA members).
 - c. The 5 and 10 "free 12 month Standard Road Service lesson pack" can only be purchased or redeemed at a rate of one per customer.
- 4. Eligible Participants who purchase a 5 and 10 "free 12 month Standard Road Service lesson pack" during the Promotion Period will receive a lesson pack consisting of:

a. 5 lesson pack

- 5 driving lessons with an accredited driving instructor;
- A member discount on the standard retail price for a 5 lesson pack (applicable to existing RAA members only);
- Gifted with free 12 month Standard Road Service product when the learner completes the lesson pack

b. 10 lesson pack

- 10 driving lessons with an accredited driving instructor;
- A member discount on the standard retail price for a 10 lesson pack (applicable to existing RAA members only);
- Gifted with free 12 month Standard Road Service product when the learner completes the lesson pack
- 5. Lesson packs purchased as 60 minute VORT driving lesson packs cannot be used to redeem 90 minute Log book (CBT&A) driving lessons, and vice versa.
- 6. The lessons that form part of the purchased pack can be taken as standalone lessons or back to back as a double session.
- 7. At any time, RAA reserves the right to cease any offer that has been made as part of the promotion without notice.

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- 8. RAA shall not be liable for any personal injury, property damage or other loss or damage whatsoever (including but not limited to direct or consequential loss) suffered or sustained in connection with this promotion, except for any liability which cannot be excluded by law.
- 9. The overall package will expire two (2) years from the date of purchase. No refund, credit note or extension will be given after the expired date.
- 10. If applicable, any unused lessons can be transferred to the cost of the learner driver's Final Drive or VORT test.
- 11. If you need to cancel a driving lesson for any reason, a minimum of 24 hours' notice is required prior to the commencement of the said lesson; otherwise a cancellation fee will apply. Please contact the Driver Education team on 8202 4444.
- 12. To qualify for the free 12 Month Standard Road Service product provided within the packages, the Road Service product must be established in the name of the learner driver only, and will not apply when immediate road service is required (i.e. Join on Service).
- 13. The Road Service product applies to:
 - a. Personal Road Service only;
 - b. Standard Level of cover only; and
 - c. A 12-month period only.
- 14. The RAA Driver Education General Terms and Conditions will apply to the provision of driver education lessons by RAA. They can be found on the RAA website (www.raa.com.au).
- 15. RAA handles personal information in accordance with the Privacy Act 1988 (Cth), including the Australian Privacy Principles, and will deal with personal information in accordance with its privacy policy. By participating in the promotion, you agree to be bound by RAA's privacy policy. To view RAA's Privacy Policy visit www.raa.com.au or to access or update your personal information phone (08) 8202 4600.
- 16. The promoter is the Royal Automobile Association of SA Inc. (RAA) 101 Richmond Rd, Mile End, SA 5031. ABN 90 020 001 807