



# RAA Battery price-match guarantee

## Buy with confidence

With our price-match guarantee, you can rest assured you're getting a great price on a battery you can trust.

When you buy an RAA Battery during a Road Service call-out, we guarantee to match the price if you find a cheaper comparable battery that includes delivery and installation. Just get in touch with us within four weeks from the date of purchase and we'll refund you the price difference.

Terms and conditions apply. See over for details.

**To claim your refund call 8202 4679**



[raa.com.au/battery](http://raa.com.au/battery)



# RAA Battery price-match guarantee

## Terms and conditions

- Price-match guarantee is only available on purchases made within South Australia by RAA members. The guarantee is based on a like-for-like battery (same cold cranking amps [CCA] rating and battery construction), delivered and installed with a comparable warranty.
- Claims need to be made within four weeks of the battery purchase date.
- Claims can be made by calling 8202 4679 from 8am–4pm, Monday to Friday. Claims can also be made by sending your name, address and phone number, along with the competitor's name and quoted price, to [batteryservices@raa.com.au](mailto:batteryservices@raa.com.au).
- RAA will respond within 24 hours confirming receipt of the claim and the process timeline. The 24-hour period doesn't include weekends or public holidays.
- The refund will be made by EFT or cheque, depending on the original payment method.
- The refund will be made within five working days of claim approval.
- If the price-match refund claim is approved, it entitles the customer to a refund of the price difference only. The RAA Battery cannot be returned to RAA as part of the price-match guarantee.
- Price-match guarantee is based on the dollar amount paid for the battery. Where the customer has received a discounted price for the battery, the discounted price will be used for the purpose of comparison.
- Does not apply to RAA listed workshop fit batteries.
- Payment must be made in full to receive price-match guarantee and goods will not be invoiced.