



RAA Travel Showcase 2024 earlybird registrations competition – Terms and Conditions

1. Information on how to enter and prize details form a part of the competition terms and conditions of entry (**Terms and Conditions**).
2. Entry into this **RAA Travel Showcase earlybird registrations** competition (**Competition**) is deemed acceptance of the Terms and Conditions.
3. The Promoter is Royal Automobile Association of South Australia Incorporated, of 101 Richmond Road, Mile End SA 5031, ABN 90 020 001 807 and available by phone on (08) 8202 4600 (**RAA or Promoter**).
4. All employees and their immediate families of the Promoter and its related bodies corporate are ineligible to enter. Immediate family means any of the following: spouse, de facto spouse, child or step child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, brother, sister, step-brother or step-sister.
5. The Competition commences at 9:00am ACDT on Wednesday 1 November 2023 and closes at 11:59pm ACDT on Wednesday 31 January 2024 (**Promotion Period**).
6. To be eligible to enter the Competition, entrants must
 - be 18 years of age and over;
 - be a resident of South Australia;
 - register to attend the RAA Travel Showcase via the official Eventbrite webpage on or before 11:59pm ACDT Wednesday 31 January 2024 and;
 - attend and check-in at the RAA Travel Showcase on Saturday 17 February 2024, at Adelaide Convention Centre.
7. Only one valid entry per person.
8. Entries must be submitted via registering to attend the RAA Travel Showcase via the official Eventbrite website <https://www.eventbrite.com.au/e/raa-travel-showcase-2024-tickets-731579161967> and attending and checking-in the RAA Travel Showcase on 17 February 2024.
9. Entries not completed in accordance with these Terms and Conditions or received after the Promotion Period ends will not be considered. Incomplete, fraudulent or incomprehensible entries will be disregarded. The Promoter accepts no responsibility for late, lost or misdirected entries.



10. The Promoter collects personal information from each entrant in order to conduct the prize draw. Entry into the Competition is conditional on the person providing their name, phone number, and email address.
11. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
12. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
13. If the Competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify the entrant; or (b) subject to any written directions from a regulatory authority, modify, suspend, terminate or cancel the Competition, as appropriate.
14. The Promoter reserves the right, in its sole discretion, to disqualify any entrant who engages in any act or omission which in the opinion of the Promoter may be considered immoral, deceptive, scandalous or in contrast to acceptable standards of social behaviour.
15. By responding "Yes" to receive special offers on Travel from RAA on the Eventbrite registration form, you are agreeing to subscribe to RAA's Travel communications. Promotional emails will be sent to your nominated email address periodically and you can unsubscribe at any time.
16. The prize draw consists of 1x major prize including
 - 2x return economy flight tickets flying Air New Zealand direct, Adelaide to Auckland and;
 - 1x \$2,000 land voucher from ANZCRO.
17. The prize values are in Australian dollars. The total prize pool is valued at \$4,500.
18. The prize is non-transferable, cannot be exchanged or taken for cash and will have an expiry of 30 November 2024. Any lost or expired [vouchers] will not be replaced by RAA.

19. The prize is subject to any terms and conditions imposed by the relevant provider, including the following:

- **Air New Zealand:** All travel must be booked and ticketed by 27 June 2024, with all travel completed by 30 November 2024. Bookings must be made at least 30 days prior to departure. Government and Airport taxes are included. Passports and visas are the responsibility of the prize winner. Tickets are non-redeemable (for cash), non-transferable and non-changeable. Travel is restricted to Air New Zealand operated services. Any additional costs are the responsibility of the winner, airport transfers, land arrangements including accommodation, meals, activities. Passengers must be travelling together on all sectors. Embargo periods apply during school holidays, public holidays, peak season and major events. Economy tickets consist of: 1x 7kg carry on bag, 1x 23kg checked back, in-flight entertainment including movies, meals and drinks. Frequent Flyer points are not applicable.
- **ANZCRO:** \$2000 ANZCRO travel credit is not redeemable for cash. Value is \$2000 AUD. Only valid on ANZCRO land product in Australia, New Zealand & South Pacific, which includes and is not limited to: accommodation, sightseeing, car hire and airport transfers. Travel credit is non-refundable and can only be used in one transaction and cannot be split over multiple bookings. Booking must be made through RAA Travel. Travel credit is valid for use until 17 February 2025. Standard terms and conditions apply for all product sold in conjunction with travel credit.

20. A prize draw will occur on Monday 19 February 2024 at 12:00pm ACDT through a random electronic process.

21. The draw will take place at RAA 101 Richmond Road, Mile End, SA, 5031.

22. The prize winner will be notified by [phone (and failing that by email)] after Tuesday 20 February. To claim the prize, the winner must respond within 14 days of being notified. Entrants are responsible for keeping the Promoter informed of any changes to their contact details during and following the Promotion Period. The Promoter's decision is final and binding and no correspondence will be entered into.

23. If the prize remains unclaimed for 15 days of the winner(s) being notified under clause 22, the Promoter will conduct a redraw at 12:00pm ACDT at the same place as the original draw subject to any applicable law. If required the redraw will take place on Tuesday 5 March 2024. If applicable, the winner, will be notified by phone and by email.

24. The initial, surname and postcode of the winner(s) will be published on www.raa.com.au/competitions on 15 March 2024.

25. Fulfilment of the 2x return flights and 1x \$2,000 voucher prizes are subject to the terms and conditions of the third party supplier/operator of the prize and is subject to availability.
26. The winner agrees to be available for publicity opportunities at the reasonable request of the Promoter for a period of three months after collection of the prize.
27. The Promoter handles personal information in accordance with the *Privacy Act 1988* (Cth), including the Australian Privacy Principles, and will deal with personal information in accordance with its privacy policy. By entering into the Competition you acknowledge that the Promoter may use the personal information you provide to conduct the Competition and you agree to be bound by the Promoter's privacy policy. To view the Promoter's privacy policy visit www.raa.com.au or to access or update your personal information please contact us by phone on (08) 8202 4600.
28. To the extent permitted by law, the Promoter will not be responsible or liable for:
 - a. inaccurate or incorrect transcription of entry information;
 - b. purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, sent with insufficient postage (where entry is by post), or sent or submitted other than as directed in these Terms and Conditions;
 - c. any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;
 - d. the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;
 - e. unauthorised human intervention in any part of the Competition;
 - f. electronic or human error which may occur in the administration of the Competition;
 - g. any loss suffered or sustained, to any person or property and including, but not limited to, consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangement for supply, or the supply of any goods or services by any person to a prize winner and where applicable to any family members/persons accompanying a winner.