



Had an accident?

Insured with RAA?

We want to make your claim as easy as possible. If you've had an accident, please let us know as soon as you can.

To make a claim online please visit raa.com.au, alternatively call us on **1300 88 4567*** to make a claim over the phone.

Discover more:
raa.com.au

The RAA logo consists of three slanted parallel lines above the letters 'RAA' in a bold, sans-serif font.

What you will need

You will need to allow 5 to 10 minutes and have the following information ready:

- The registration of your vehicle.
- Details and contact information of any other person involved.
- Any witnesses to the accident.
- The police report number (if applicable) - reportacrash.police.sa.gov.au

Helpful information

Towing after an accident:

- If your car is unsafe to drive, you need to arrange to have it towed to the nearest place of safety or repair. You do this by calling the SA Police accident towing roster on 8231 5555.
- Your policy may cover the cost of towing to the nearest repairer or place of safety, refer to your Policy Disclosure Statement or ask us when you call.

Reporting incidents to the police.

By law, a motor vehicle accident must be reported to the Police within 24 hours of it occurring, if:

- The total damages of all vehicles involved is likely to exceed \$3000.
- The accident results in a bodily injury or death of a person or animal.
- The accident involves a government vehicle.

Hire car:

- If your car is stolen and unrecovered, the costs of a hire car similar to your vehicle will be covered for up to 21 calendar days or until the date the stolen vehicle is recovered.
- If we cannot help you source a hire car you can source your own hire car in your local area and be reimbursed for this cost as part of your claim.**

***Subject to policy conditions*



1300 88 4567



raa.com.au

RAA