

Member Panel Results

Car Parks

Introduction

For many motorists, it can often be stressful to find a car parking bay that suits their car, distance to their final destination and even the dent to their wallets.

The importance of car parks is often understated, but here in South Australia most people still travel to get their groceries using their cars and having a quality car park is an essential part of the customer experience for any business.

Car parks can also bring out the worst in some motorists when we're competing for the perfect parking bay or accidentally touch another vehicle and wondering what to do.

RAA surveyed its Member Panel on car park related issues that included attitudes, behaviours and experiences within car parks, but also their awareness of their own responsibilities as a car park user.

Results

The majority of motorists see themselves as confident parkers even though nearly two-thirds believe everyone else's parking skills are getting worse. A quarter of motorists have had a parking bay stolen from them in the past 12 months.

When motorists choose a parking bay in a shopping centre car park the vehicle's safety was rated the highest priority, followed by ease of accessing the car park bay and then motorists' personal safety. Nearly four in five respondents believe the parking bays are getting smaller in car parks. An equal number of respondents believe vehicles that overhang their parking bay should be fined, but the majority of smaller sized vehicle users support this concept.

Majority of people have had their car damaged in a car park but only a quarter indicated they have accidentally touched another car in a car park. If a motorist did touch another car in a car park and no one else saw, only 35 per cent would leave a note or let the driver know. However if a lone by-stander saw a motorist touch another car, the by-stander would provide details of the offending vehicle in 88 per cent of cases.

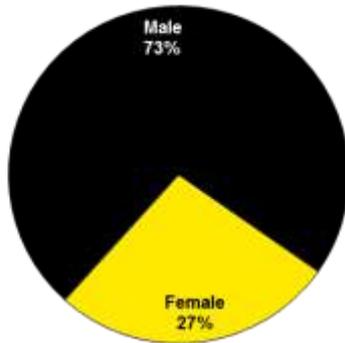
82 per cent of motorists would change where they shop to avoid paying for car parking while just over half believe car parks should be provided free only to people who buy products or services within the shopping centre complex.

Half of motorists support 'Seniors' parking bays while 68 per cent support 'Pram' parks, but the idea of introducing 'women-only' parking bays was opposed by 76 per cent of motorists.

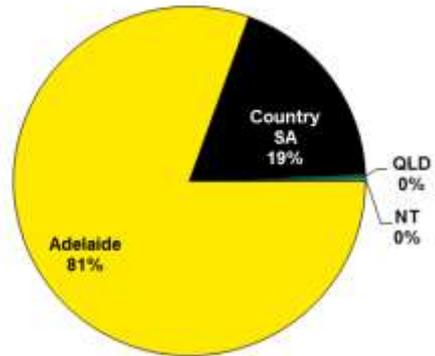
85 per cent of motorists have seen another driver park in a disabled park without a valid permit displayed and 28 per cent suggest they would park in a disability car park without a permit. 73 per cent support the concept of fining motorists caught parking in disability car parks.

Appendix – Member Panel Questions and Results

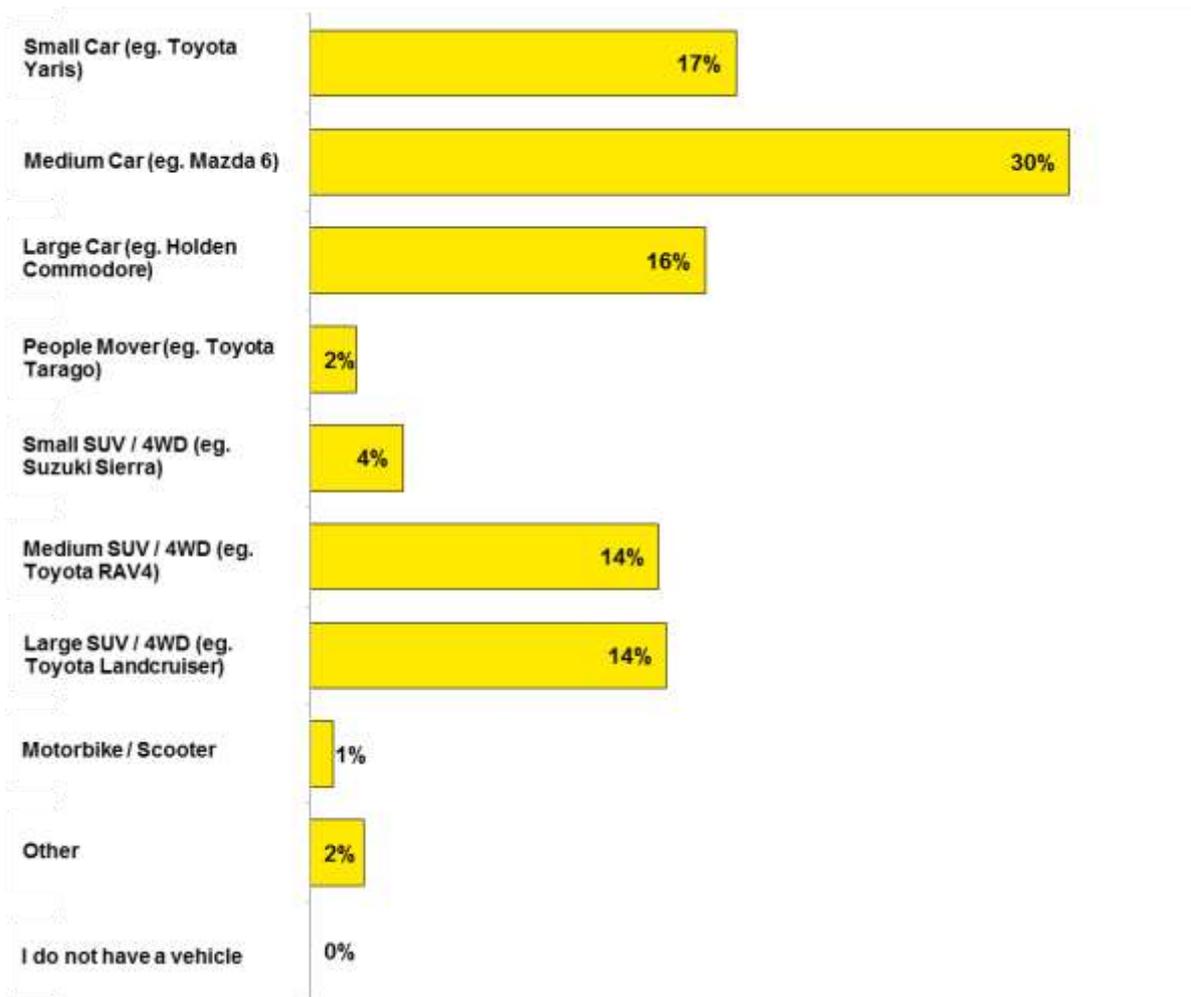
Gender



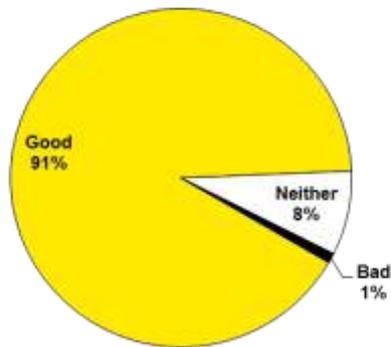
Response by Location



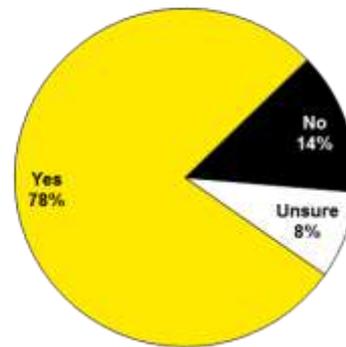
Pick the best option that describes the size of your current vehicle...



How would you rate your confidence parking your own car?



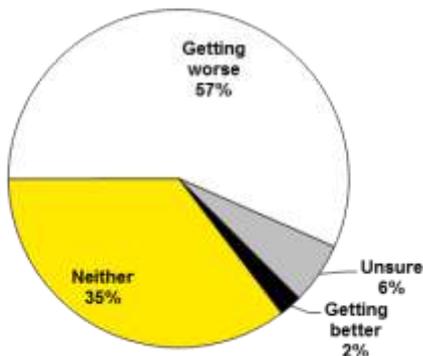
Over the last decade, do you believe car parking bays in shopping centre car parks have been getting smaller?



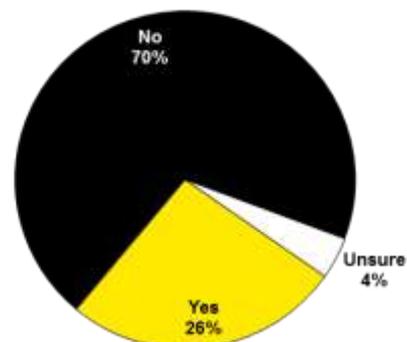
Rate what you consider when choosing a parking bay within a shopping centre car park?



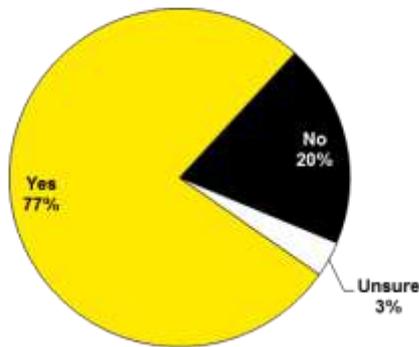
Do you believe drivers' skill at parking their cars is getting better or worse?



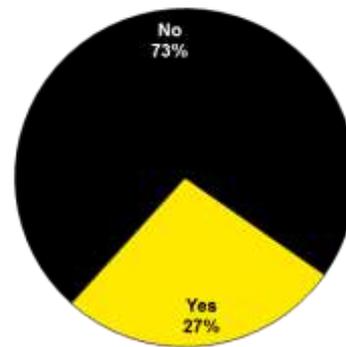
In the last 12 months, have you had another driver steal your parking space?



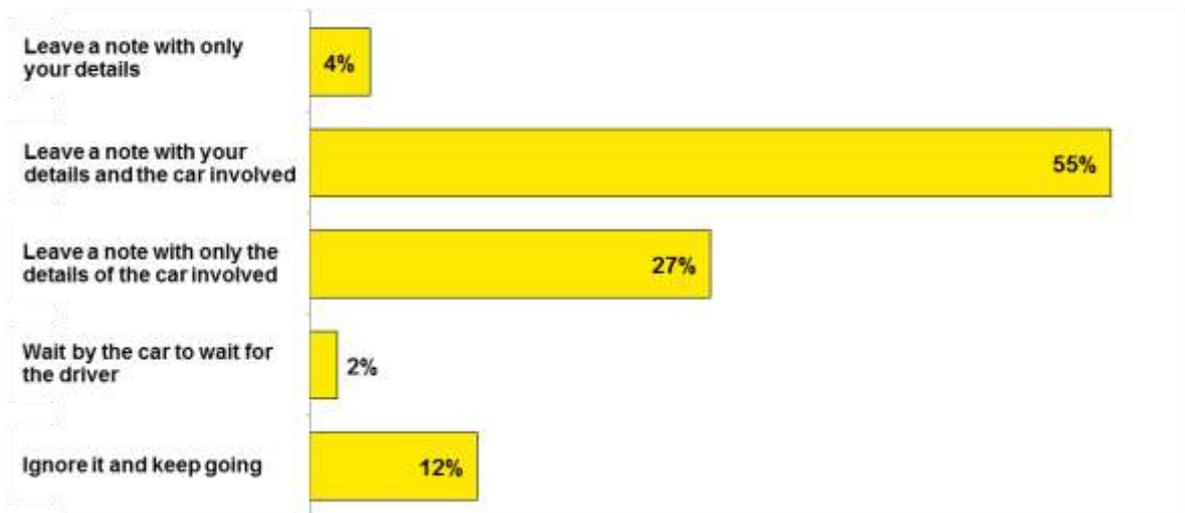
Have you ever had your car damaged whilst in a car park?



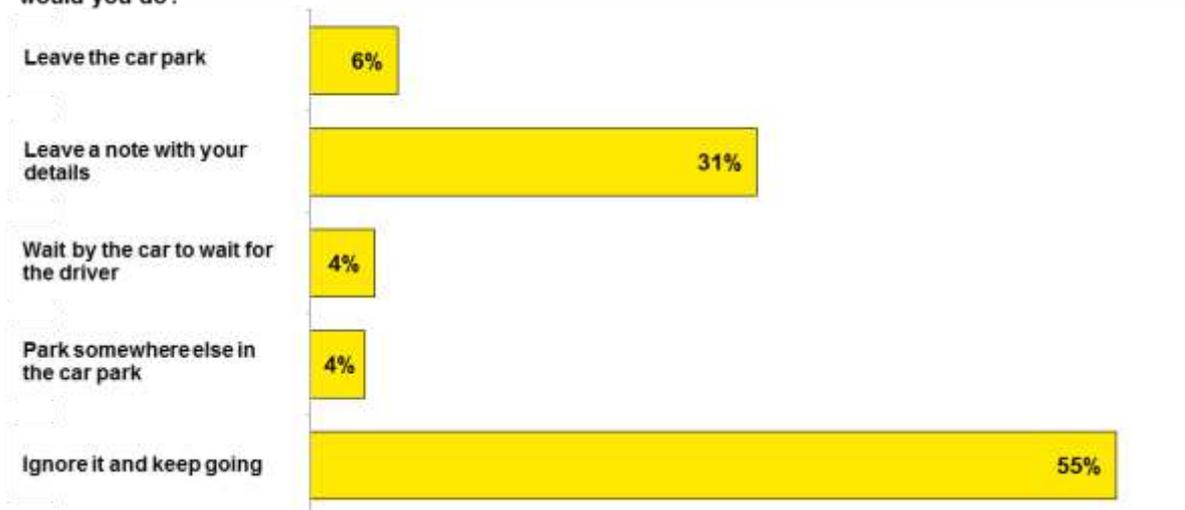
Have you accidentally touched another car with your own in a car park?



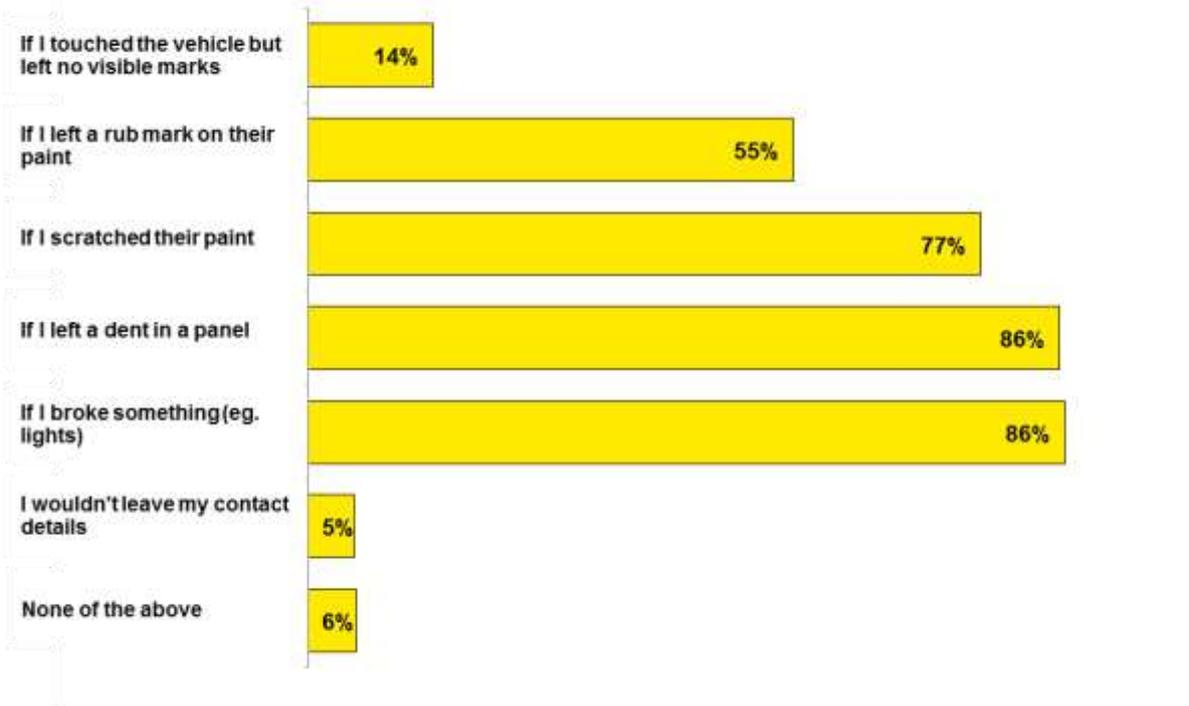
If you saw a motorist hit someone else's car in a car park before driving away and you are the only witness, what would you do?



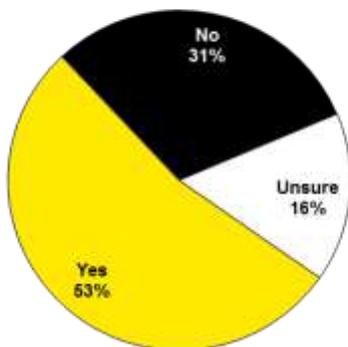
If your car touched another in a car park with no visible damage and no one else saw the incident, what would you do?



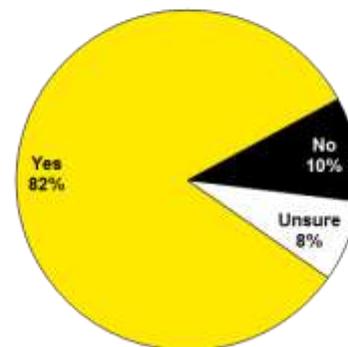
If your car touched another in a car park, select all the options below where you would leave your contact details...



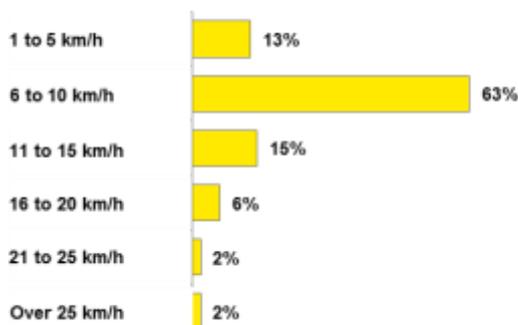
Do you believe shopping centre car parks should be provided free only to people who buy products or services from within the centre?



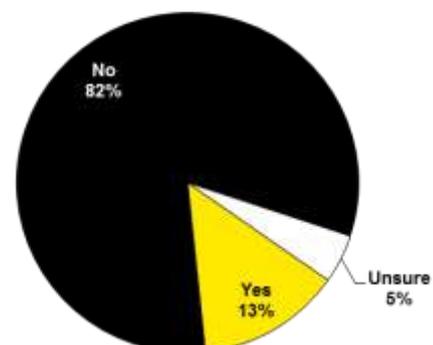
Would you change where you shop to avoid paying for car parking?



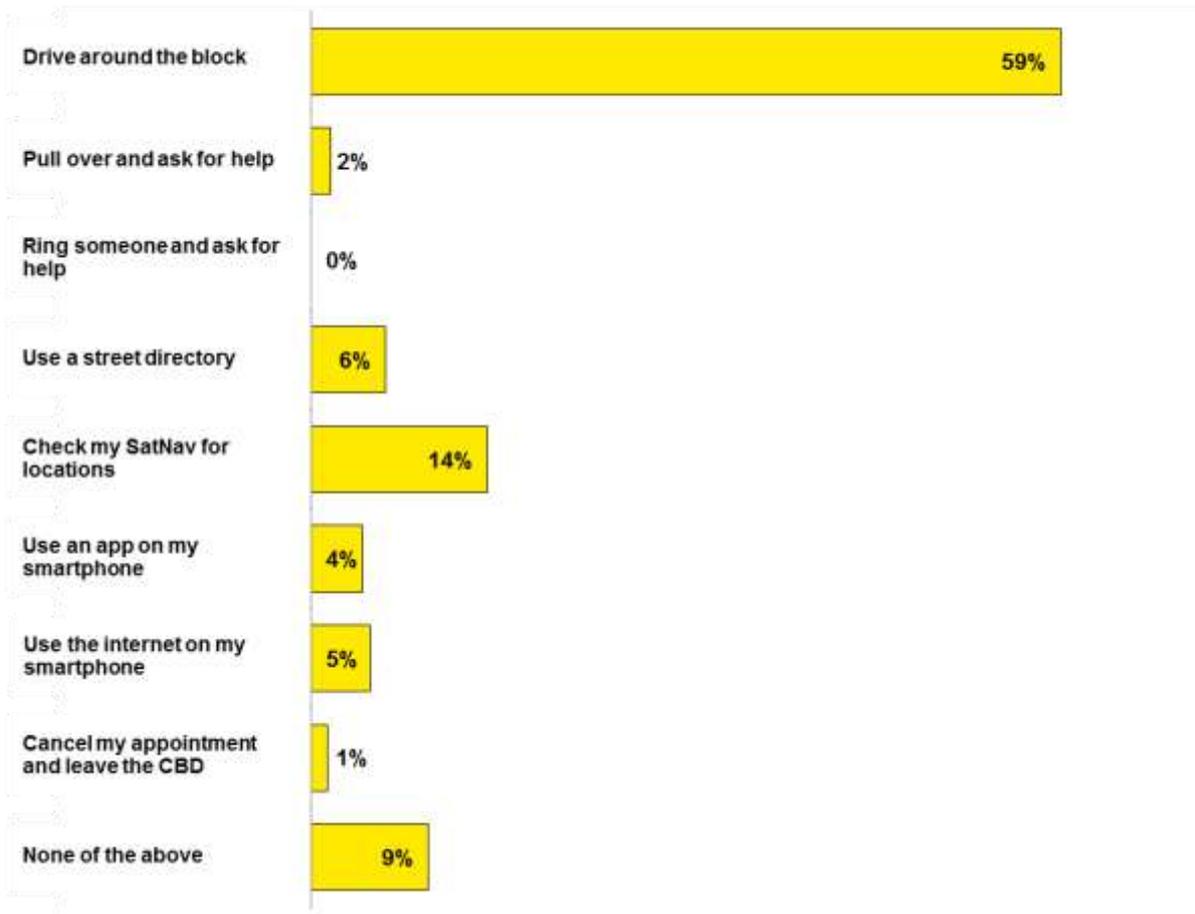
If there is no speed limit signage posted when entering a car park, what do you believe to be the maximum speed limit?



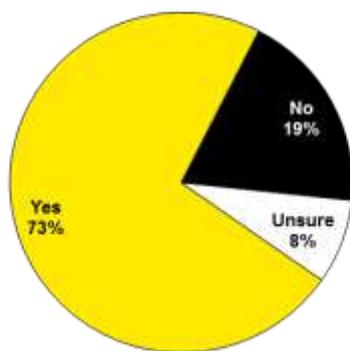
Are you aware that some major car park complex operators provide motorists their prices and availability in near real-time via a smartphone app?



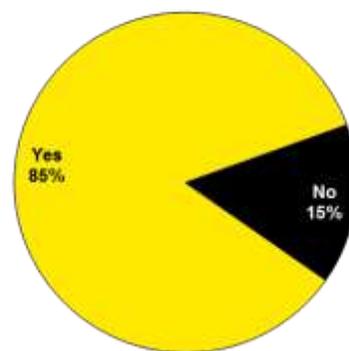
If you drove to Adelaide's CBD for an appointment and the car park complex you had planned to use was full, how would you find the next car park?



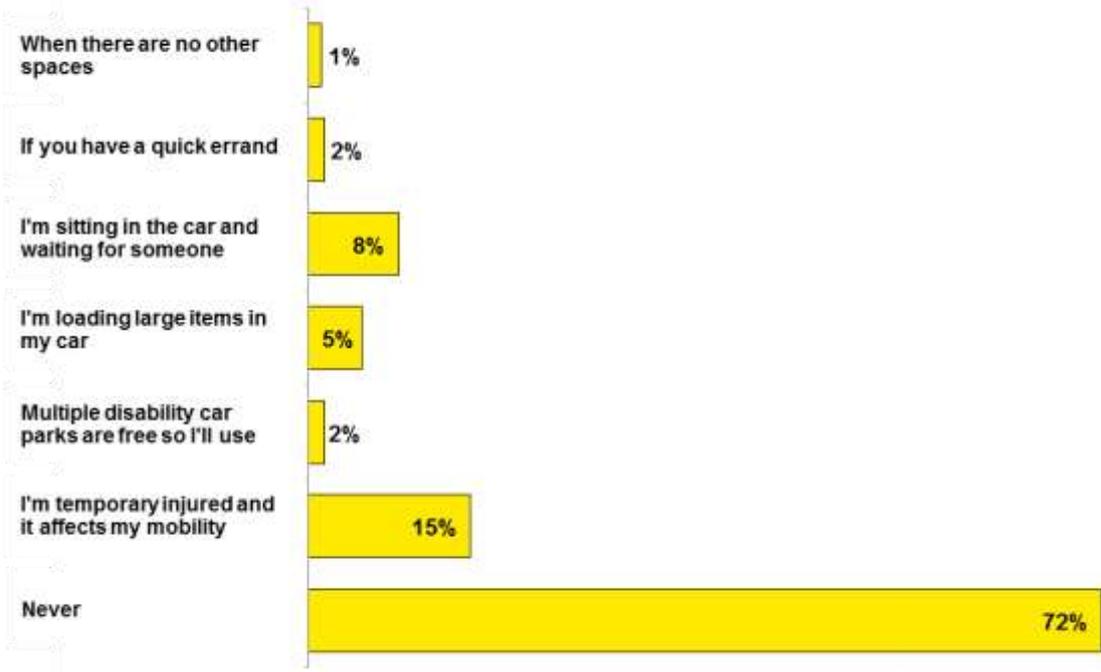
Would you support the introduction of demerit points for someone caught parking in a disabled car park without a visible disability parking permit?



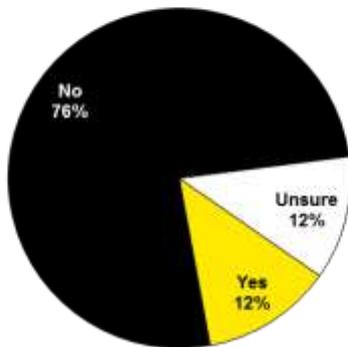
Have you seen another driver park in a disabled park without a valid permit displayed?



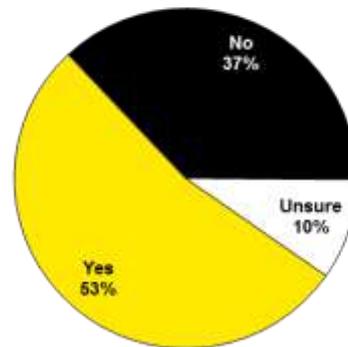
If you didn't have a disability car park permit, would there be situations when you would park in a disability car park?



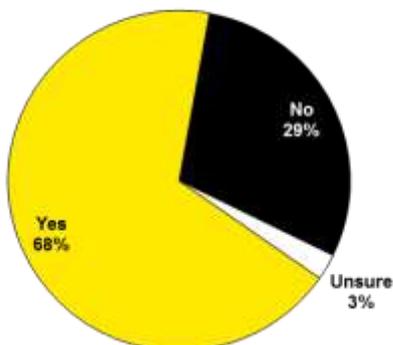
In Germany, Austria and China car parks are compelled to provide women-only parking spaces that could be larger. Would you support this concept here in South Australia?



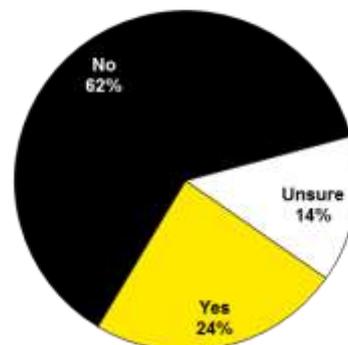
Do you support the concept of reserved parking spaces for 'Seniors' in car parks?



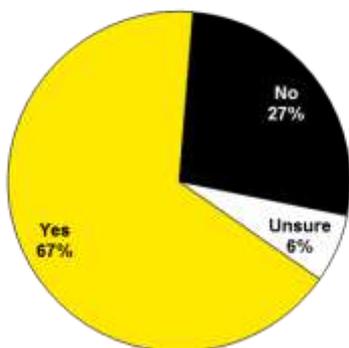
Do you support the concept of car parks reserved for motorists using children's prams or pushers?



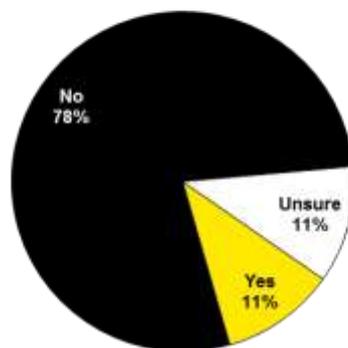
Would you consider paying to use someone's driveway near a shopping centre if it was significantly cheaper than shopping centre's paid parking?



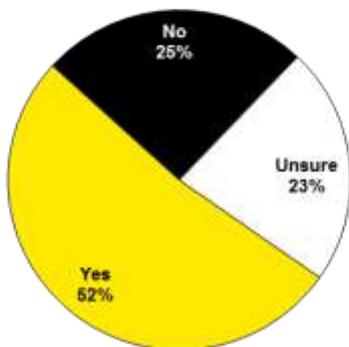
Interstate, motorbikes and scooters are allowed to park on designated footpaths that don't obstruct pedestrians. Do you support this concept in South Australia?



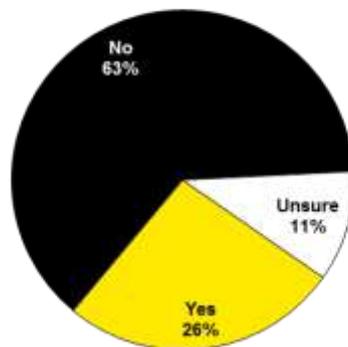
Would you support this (Variable parking charges) concept in busy car park complexes?



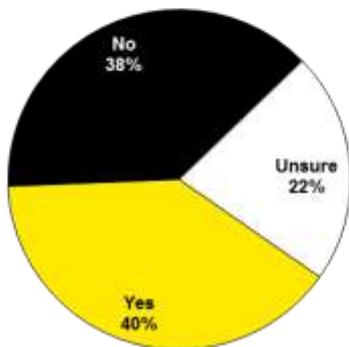
Do you believe the size of parking fines should be controlled by the State Government?



Do you believe private companies should be allowed to issue parking fines to motorists if they park on their property?



Do you believe fines should be issued where any part of a car over hangs their designated car parking bay?



Did you know RAA provides members free legal advice regarding car parking fines?

