



RAA provides a free Motoring Road Rules Information Service for members, offering expert advice and assistance on:

- Collisions/crashes
- Traffic offences
- Insurer disputes
- Buying/selling a car
- Licence and registration queries

Collision advice

Nobody wants to be involved in a car crash, with the possibility of injury and damage expenses terrible to contemplate. But if it happens to you, we can answer your questions and help guide you through the process, including the minor civil claims process in the Magistrates Court.

Traffic offences

When it comes to dealing with traffic offences, there can be many unanswered questions. We can explain the process and provide advice on:

- Paying a fine
- What to do if you can't afford to pay
- What happens if you don't pay the fine on time
- What to do if you want to contest an offence
- When demerit points apply
- Information on summonses

Insurer disputes

You can acquire assistance from us if you have an insurance dispute with your insurance company or with a third party's insurer.

Buying and selling a car

If you've bought a car and are having problems, or are thinking about buying but are unsure of your rights, we can be of assistance. We can provide helpful advice and make sure you are aware of the important information required when navigating this process, such as a vehicle purchase contract or the pitfalls of buying privately. Advice on selling a car, including what to look for and what to avoid, is also available.

Licence and registration queries

We can also assist with any licence and registration queries you have.

Contact an RAA Motoring Road Rules Consultant today on:

Phone: (08) 8202 4570

Fax: (08) 8202 4676

Email: motoringroadrules@raa.com.au

The staff providing the service are not lawyers, but are trained to assist with vehicle and traffic related matters. Where necessary, a referral to a lawyer is available.